

FREQUENTLY ASKED QUESTIONS

Here we have gathered some common questions and answers about your apartment.

Can I drill into the wall?

You can drill into the walls as long as you restore them when you move out. However, it is not allowed to drill into the wall adjacent to the bathroom due to the risk of water damage since the water pipes are located there..

How do you recommend that I hang pictures on the wall?

If you want to hang pictures or paintings on the wall, we recommend using adhesive hooks so that you don't have to drill into the wall and restore it when you move out.

Are curtain rails included?

Unfortunately, no curtain rails are included. However, there are brackets in the apartment so you can easily mount a curtain rail.

What is the paint code for my apartment?

You can find the paint code for your apartment under "Accommodation Information" on My Pages.

A bed is included in the apartment, can I change the mattress protector?

Your bed has a sealed mattress protector that protects against pests. The seal must not be broken; if the mattress protector needs to be replaced, you are welcome to file an error report.

Can I get more keys to my apartment?

The keys that you received when you moved in are the ones that belong to your apartment. It is not possible to get more keys unless you have particularly compelling reasons.